Benjamin Morrow

Full Stack Web Developer • Azure AD Admin

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---------------------- PROFESSIONAL SUMMARY -----------------

Full Stack Web Developer with a strong emphasis on backend server development. Known for implementing new technologies and excelling at problem-solving to create mobile-first designed web applications. Excited to use my new skills in the future as a part of a quality-driven team to build the next generation of innovative web applications.

---------------------- AREAS OF EXPERTISE -----------------------

Professional Skills	Proficient in Windows and Linux Ecosystem | Extensive PowerShell Scripting Knowledge | Extensive Relational Database Knowledge | Full-Stack Development Experience
Technical Skills	React | Microsoft Visual Studio | Git | Jira | Vue.JS | PowerShell | Python | JavaScript | TypeScript | MySQL | MSSQL | Docker | MongoDB

----------------- PROFESSIONAL EXPERIENCE -----------------

Freelance Software Developer, Self | Orlando, FL   January 2019 – Current
As a freelance React developer, I specialize in creating dynamic and responsive user interfaces for web applications using React.js and modern JavaScript frameworks.

IT Support Administrator, Robert Slack | Orlando, FL   January 2024 – July 2024
Hired onto a team of established technicians tasked with installing and managing user workstations for staff, managing and maintaining user profiles through their active directory, and developing custom internal auditing software for performance tracking metrics.

- Point of contact for all service tickets
- Develop and maintain custom internal auditing software using Azure SSO handled through NextAuth. Built in Typescript with React, pulling data from multiple different sources using their specific REST API routes, and storing the returned data in a performant MySQL relational database.
- Diagnose and repair network outages across the different Satellite offices through using tools such as telnet and traceroute to verify where the connectivity issues originated from.
- Manage all new hire onboarding systems access through Azure Active Directory
- Diagnose and repair various issues surrounding the Microsoft 365 product suite (Diagnosing Exchange server issues, diagnosing various problems users had MFA, fixing various issues with SharePoint conditional access, etc...)

IT Technician, Complete Care LLC | Maitland, FL   February 2021 – December 2023
Hired onto a team of established technicians tasked with installing and managing user workstations for staff, managing and maintaining user profiles through their active directory.

- Maintain the health and stability of the infrastructure supporting the Complete Care network through routine maintenance of the network infrastructure as well as performing diagnostic tests to ensure reliability.
- Deploy Intune MDM Solution for users' workstations
- Create and manage all users' profiles through local AD and remote Azure AD

- Establish and control systems access and security
- Point of contact and responsible for all service tickets

---------------------------- EDUCATION ----------------------------

Bachelor Of Computer Science, Valencia College, Orlando, FL – In Progress
Full Stack Web Development Certification, University of Central Florida, Orlando, FL

---------------------------- Certifications ----------------------------

CompTIA Network+ Certification, Orlando, FL

---------------------------- Projects ----------------------------

SkyBeat React | React, Passport.js, Express, Node.js, Express-sessions, bcrypt, MongoDB
Github
Coordinated with other team members to develop a single page application for music enthusiasts that allows for secure user registration and review creation. Built using React

Typing Speed Test | jQuery, Firebase, HTML, CSS, Firebase
Github | Deployed App
Coordinated with other team members to develop a single page application for testing a user's typing speed based on words generated from a keyword the user specifies.

Personal Portfolio | React, Next.js, Prisma, tRPC, Tailwind CSS
Github | Deployed App
My personal portfolio website currently in development. Built using modern react libraries.

Performance Metrics Dashboard | React, Next.js, NextAuth, Prisma, Drizzle, Tailwind CSS, tRPC, MySQL
Github |
An in-development performance metrics tracking dashboard for a previous employer. Currently in progress rebuilding to apply generically rather than the specifics they had required.